

The New Economy Workforce Credential Grant

Annual Report for 2018



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Purpose of this Report

The purpose of this report is to provide an annual report on the activities for FY 2018 on the New Economy Workforce Credential Grant to the General Assembly and the Virginia Board for Workforce Development as outlined in section § 23.1-627.7 of the Code of Virginia.

Summary of Findings for FY 2018

In FY 2018, the Virginia Community College System and the Southern Virginia Higher Education Center offered training aligned to high-demand occupations and fields as identified by the Virginia Board for Workforce Development. The following includes a summary of observations from the first year of implementation of the program:

- Institutions offered training in nine high-demand occupational fields.
- Collectively, these institutions enrolled 3,760 students. Of those, 3,457 completed training and 2,518 reported a credential attained.
- The average student cost of the program was \$904. The average state cost per credential attained was \$2,004.
- Training completion rates averaged 92% and credential completion rates averaged 73%
- The top 10 training programs accounted for over 80% of credentials attained.
- Overall, the majority of students tend to be male adults with an average age of 35 years.
- A preliminary review of earnings indicates that earnings increased in all occupational fields with the exception of computer and mathematical for individuals in the program.
 In addition, individuals earning less than \$20,000 prior to enrollment had the highest increase in earnings.
- Program demand continues to exceed current funding levels.
- Given the positive outcomes of the program over the last two years, SCHEV recommended for FY 2020 an additional \$4 million in funding for the program and an additional \$1 million in need-based financial aid for students enrolled in training.

Program Overview

During the 2016 session, the General Assembly passed HB 66 and SB 576, which established the New Economy Workforce Grant Program. This grant program, the first of its kind, provides a pay-for-performance model for funding noncredit workforce training that leads to a credential in a high-demand field. The program also includes requirements for students to complete the program in order to avoid paying additional

costs. A summary of the major key components of the program are included below. Additional information is available through the <u>Code of Virginia</u>.

Program Purpose

The Governor and the General Assembly outlined three primary purposes of program based on the requirements outlined in § 23.1-627.2. of the Code of Virginia:

The New Economy Workforce Credential Grant is established for the purpose of (i) creating and sustaining a demand-driven supply of credentialed workers for high-demand occupations in the Commonwealth by addressing and closing the gap between the skills needed by workers in the Commonwealth and the skills of the available workforce in the Commonwealth; (ii) expanding the affordability of workforce training and credentialing; and (iii) increasing the interest of current and future Virginia workers in technician, technologist, and trade-level positions to fill the available and emerging jobs in the Commonwealth that require less than a bachelor's degree but more than a high school diploma.

The program also defines two key elements:

- High-demand field: a "discipline or field in which there is a shortage of skilled workers to fill current job vacancies or anticipated additional job openings."
- Noncredit workforce credential: a "competency-based, industry-recognized, portable, and third-party-validated certification or occupational license in a high-demand field."

Program Requirements and Pay-for-performance Model

The program focuses on a pay-for-performance model that provides payments for costs to institutions only when an individual completes training and when an individual completes a credential.

The following is a brief overview of the program requirements.

 Eligible institutions and type of training: Community colleges, higher education centers and Richard Bland College for noncredit training.

Funding:

| Fiscal Year | Amount |
|-----------------|-------------------------------|
| 2017 | \$5 million |
| 2018 | \$7.5 million |
| 2019 | \$9.5 million |
| 2020 | \$9.5 million/*\$13.5 million |
| *Proposed amend | ment in 2019 session |

- **Alignment to high-demand fields:** Training programs should align with the high-demand fields set by the Virginia Board for Workforce Development. Boards of eligible institutions are required to approve the aligned training programs.
- Payments and cost of the program: The program shares the cost between the student, the institution and the state, as described below. In addition, the table at the bottom of the page illustrates the pay-for-performance model.
 - Student responsibility: Students are required to pay one-third of the total cost of the program upon enrollment. Students may use third-party funds, such as noncredit financial aid, training vouchers or employer payment to cover this cost. If the student does not complete the program, then the student is required to pay an additional one-third of the cost of the program.
 - State: If the student completes the training, then the state provides one-third of the
 cost of the program, up to \$1,500 to the institution. If the student earns and reports a
 credential, then the state pays an additional one-third of the cost of the program, up
 to \$1,500.
 - o <u>Institution:</u> If a student does not report a credential earned, then the institution does not receive state funding for one-third of the cost of the program.
- **Reporting and payments:** Eligible institutions must provide student-level data to SCHEV to receive funding.
- Administration: SCHEV is responsible for administering the program, conducting
 periodic assessments of the program, collecting student data and making final decisions
 on disputes between eligible institutions and grant recipients.

Program Pay-for-Performance Model

| Payment Scenario if a student | Student Pays | State Pays Training Institution* |
|--|------------------|----------------------------------|
| Completed training and credential | 1/3 program cost | 2/3 program cost* |
| Completed training but did not earn or | - | |
| report credential to the training | | |
| institution | 1/3 program cost | 1/3 program cost* |

| Payment Scenario if a student | Student Pays | State Pays Training Institution* |
|---------------------------------------|------------------|-------------------------------------|
| Did not complete training and did not | | |
| earn or report a credential | 2/3 program cost | No cost |

^{*}Maximum contribution is \$3,000 from the state

High-demand Field and Training Alignment Process

Identification of High-demand Fields

The code requires that the Virginia Board for Workforce Development identify highdemand occupational fields. In spring of 2017, the Virginia Board for Workforce Development developed a methodology to identify high-demand programs using the following criteria:

- The relevance of the occupational group to the State's economic development strategy as outlined in Governor McAuliffe's *New Virginia Economy* strategy document.
- The projected annual statewide job openings as based on Virginia Employment Commission/Bureau of Labor Statistics 10-year employment projections. Jobs were considered if they had over 50 annual openings. (These levels were increased for FY2019.)
- The degree to which the occupations require advanced skills as measured by entry-level education.

The board also allows a petition process for regions to request an occupational field to be added to the list if the region can demonstrate sufficient demand. A complete description of the list of training programs offered is available on the <u>Virginia Career Works website</u>.

Based on a review of the occupations meeting the criteria above, the Virginia Board for Workforce Development identified high-demand occupations in 11 fields.

Training Programs Offered by Eligible Institutions

Once the Virginia Board for Workforce Development identifies the high-demand fields, these eligible institutions develop or align existing noncredit training programs to meet the new credential criteria and their boards approve the programs. To date, the Virginia Community College System and the Southern Virginia Higher Education Center are the only eligible training institutions offering the programs.

The boards of the institutions submit their approved lists to the Virginia Board for Workforce Development. A <u>full list</u> of high-demand occupations and aligned training programs offered by eligible training institution is maintained and updated on the <u>Career Works website</u>.

The following table is a sample list by occupational field of the types of training and credentials students could attain upon completion. A full list of credentials by type is available in the Appendix.

Sample Workforce Training and Certifications Offered by Occupational Field

| Occupational Field | Sample Workforce Training/Certification Offered |
|---|--|
| Computer and Mathematical (15) | CompTIA A+, Network+ and Server+ Computer Entry Level (CISCO Networking Technician and Associate, CompTIA IT Fundamentals); Information Systems Security Project Management Professional |
| Construction and Extraction (47) | Construction (Project Management, Carpentry, Contractor's License), Plumbing and Electrical, Highway Construction, Welding |
| Education, Training and Library (25) | Career Switcher/Teaching License |
| Healthcare Practitioners and Technical (29) | Emergency Medical, Pharmacy, EKG Technician |
| Healthcare Support (31) | Certified Nurse Aide, Medical Assistant, Medication Aide, Phlebotomy Technician |
| Installation, Maintenance and Repair (49) | Electrical and Electrical Systems, Engine Repair, HVAC, Power Line Worker |
| Office and Administrative Support (43) | Billing and Coding Specialist, Customer Services and Sales, Medical Administrative Assistant, Professional Coder, Society for Human Resource Management Certified Professional |

| Occupational Field | Sample Workforce Training/Certification Offered |
|--|--|
| Production (51) | Backflow Prevention, Electronics Assembly (JSTD-001 Certification), Machine Tool Operations, Manufacturing Technician 1 (MT1), Manufacturing Entry Level (specialist and production technician), Mechatronics, Six Sigma, Millwright (industrial machine installation, maintenance, troubleshooting and repair), Welding (flux, gas and general) |
| Transportation and Material Moving (53) | Commercial Driver's License, Logistics Associate, Logistics Technician, Remote Pilot Airman Certification |

Enrollment, Training and Credentials Completions and Costs

The following section provides data for FY 2018 by occupational field, credential type and institution. FY 2018 data are based on all students completing a training course between July 1, 2017, and June 30, 2018. Eligible institutions are allowed up to 180 days after the completion of training to obtain verification that a student earned a credential. Training institutions may verify this information either through receiving information from a student or through a record match with the entity issuing the credential.

Institutions Offered Training in Nine High-Demand Occupational Fields

The fields with the highest number of completions were in construction, production, healthcare support and transportation. In FY 2018, 3,700 individuals enrolled in training and 2,518 attained a credential. The following is a summary table of enrollments, completions and reported credentials, average costs to students, total payments by the state for training and credentials, and average costs to the state per credential attained by occupational field.

FY 2018 Enrollment, Training Completion and Reported Credentials by Occupational Field

| | | | Reported a | Average | Total State Payments for Training and | Average State Payments per |
|----------------|----------|-----------|------------|----------|---------------------------------------|-------------------------------------|
| Occupational | | Completed | Credential | Cost to | Credential | Credential |
| Field | Enrolled | Training | Attained | Student* | Completion* | Attained |
| Computer and | Linonea | Tranining | 7 tttamea | Student | Completion | rittanica |
| Mathematical | 378 | 350 | 102 | \$554 | \$237,011 | \$2,324 |
| Construction | 0.0 | 200 | 102 | φου 1 | Ψ207/011 | Ψ2,021 |
| and Extraction | 399 | 383 | 324 | \$297 | \$209,681 | \$647 |
| Education, | | | | | , | |
| Training and | | | | | | |
| Library | 57 | 49 | 49 | \$1,300 | \$118,300 | \$2,414 |
| Healthcare | | | | | | |
| Practitioners | | | | | | |
| and Technical | 114 | 101 | 34 | \$483 | \$48,387 | \$1,423 |
| Healthcare | | | | | | |
| Support | 649 | 583 | 401 | \$817 | \$748,336 | \$1,866 |
| Installation, | | | | | | |
| Maintenance, | | | | | | |
| and Repair | 217 | 195 | 182 | \$998 | \$353,079 | \$1,940 |
| Office and | | | | | | |
| Administrativ | | | | | | |
| e Support | 176 | 152 | 70 | \$861 | \$155,906 | \$2,227 |
| Production | 617 | 576 | 439 | 678 | 688,975 | \$1,569 |
| Transportation | | | | | | |
| and Material | | | | | | |
| Moving | 1,153 | 1,068 | 917 | \$1,410 | \$2,565,350 | \$2,798 |
| All | 3,760 | 3,457 | 2,518 | \$904 | \$5,045,829 | \$2,004 |

^{*}Average costs per student are based on the charges of 1/3 of the cost of the program if the student completes training.

Total state payments do not equal the allocation for FY 2018 of \$7.5 million due to how funds are obligated when a student enrolls. Payments are made at the time the training or credential completion are submitted to SCHEV.

The Average Student Cost of the Program was \$904. The Average State Cost per Credential Attained was \$2,004.

As shown in the table on the prior page, the average cost of the program to a student (reflecting 1/3 of the cost) was \$904. SCHEV provided reimbursements to institutions through state general fund in the amount of \$5 million for training completions and credentials. This figure is lower than the general fund appropriation for FY 2018 due to the pay-for-performance model where funds are obligated when a student enrolls, but are paid when an institution submits reimbursement upon completion of training and earning of a credential. As a result, in FY 2017, institutions enrolled students toward the end of the fiscal year and obligated funds for FY 2018.

Based on the attainment data and the total payments through state general fund, the average state payment per credential attained in FY 2018 was \$2,004 (total payments/credentials attained).

Institutions Used Alternative Sources of Funds to Support the Program

Given the high demand for the program, the community colleges used other sources of funding in FY 2018 to partially support nearly 600 additional participants. Other funding sources can include federal programs and reallocation of state funds. As a result, the program leveraged an additional \$472,000 in resources.

10 Training Programs Accounted for More Than 80% of Credentials Attained

In FY 2018, the top number of credentials primarily were in the areas of commercial driver's licenses, training related to highway construction, welding and medical care. This trend continues from the prior year where the top 10 programs were in similar training areas.

Top 10 Credentials with the Greatest Number Attained in FY 2018

| | | | | | Total State | |
|----------------------|--------|----------|------------|----------|--------------|---------------|
| | | | | | Payments | |
| | | | | | for Training | Average State |
| Training | | | | Average | and | Payments per |
| Program/Credential | | Complete | Complete | Cost to | Credential | Credential |
| Type | Enroll | Training | Credential | Student* | Completion* | Attained |
| Commercial Driver's | | | | | | |
| License Class A | 1,098 | 1,014 | 873 | \$1,448 | \$2,512,800 | \$2,878 |
| Welding (flux, gas | | | | | | |
| and general) | 397 | 378 | 298 | \$672 | \$429,342 | \$1,441 |
| Highway | | | | | | |
| Construction | 277 | 274 | 238 | \$275 | \$128,825 | \$541 |
| Medical Assistant | 224 | 205 | 170 | \$1,030 | \$367,001 | \$2,159 |
| Phlebotomy | | | | | | |
| Technician | 196 | 169 | 114 | \$727 | \$191,997 | \$1,684 |
| Certified Nurse Aide | 205 | 189 | 109 | \$662 | \$170,968 | \$1,569 |
| Power Line Worker | 87 | 85 | 79 | \$1,469 | \$224,500 | \$2,842 |
| Welding | 68 | 65 | 65 | \$1,065 | \$137,550 | \$2,116 |
| Core - Introductory | | | | | | |
| Craft Skills | 79 | 74 | 60 | \$340 | \$40,778 | \$680 |
| Electrical and | | | | | | |
| electrical systems | 62 | 57 | 54 | \$560 | \$48,136 | \$891 |
| Machining | 75 | 59 | 50 | \$494 | \$39,740 | \$795 |

^{*}Average costs per student are based on the charges of 1/3 of the cost of the program if the student completes training.

Total state payments do not equal the allocation for FY 2018 of \$7.5 million due to how funds are obligated when a student enrolls. Payments are made at the time the training or credential completion are submitted to SCHEV.

Training Completion Rates Averaged 92% and Credential Completion Rates Averaged 73% $\,$

While completion rates for training vary by field and credential type, the overall rates increased from FY 2016 where the credential completion rate was 60%. Some credential rates are much lower. For example, IT certification rates are low. This can occur when an individual takes the training but chooses not to take the test for the certification as it is not always a requirement for work. A full list of completion rates by credential type is available in the Appendix.

| Occupational Field | Enrolled | Completed Training | Reported a Credential Attained | Training Completion Rate | Credential Completion Rate* |
|----------------------------------|------------|-----------------------|---|--------------------------------|-----------------------------------|
| - | 270 | | 102 | 020/ | 200/ |
| Computer and Mathematical | 378 | 350 | 102 | 93% | 29% |
| Construction and Extraction | 399 | 383 | 324 | 96% | 85% |
| Education, Training and | | | | | |
| Library | 57 | 49 | 49 | 86% | 100% |
| Healthcare Practitioners and | | | | | |
| Technical | 114 | 101 | 34 | 89% | 34% |
| Healthcare Support | 649 | 583 | 401 | 90% | 69% |
| Installation, Maintenance and | | | | | |
| Repair | 217 | 195 | 182 | 90% | 93% |
| Office and Administrative | | | | | |
| Support | 176 | 152 | 70 | 86% | 46% |
| Production | 617 | 576 | 439 | 93% | 76% |
| Transportation and Material | | | | | |
| Moving | 1,153 | 1,068 | 917 | 93% | 86% |
| All | 3,760 | 3,457 | 2,518 | 92% | 73% |
| *Rate is calculated based on tho | se who com | pleted trainin | ıg. | | |

All Community Colleges and the Southern Virginia Higher Education Centers Offered the Workforce Credential Grant Program

The number of students enrolling across training institutions varies. The table below provides enrollments and completions by institution.

FY 2018 Enrollment, Training Completion and Reported Credentials by Eligible Training Institution

| | | Completed | Reported a Credential |
|------------------------------------|----------|-----------|-----------------------|
| Training Institution | Enrolled | Training | Attained |
| Blue Ridge CC | 269 | 244 | 189 |
| Central Virginia CC | 126 | 115 | 89 |
| Dabney Lancaster CC | 111 | 88 | 73 |
| Danville CC | 18 | 15 | 9 |
| Germanna CC | 359 | 339 | 275 |
| John Tyler/Reynolds CC (CCWA) | 498 | 471 | 401 |
| Lord Fairfax CC | 239 | 208 | 176 |
| Mountain Empire CC | 60 | 55 | 26 |
| New River CC | 36 | 35 | 20 |
| Northern Virginia CC | 283 | 271 | 126 |
| Patrick Henry CC | 47 | 44 | 39 |
| Paul D. Camp CC | 69 | 65 | 47 |
| Piedmont CC | 235 | 226 | 179 |
| Rappahannock CC | 88 | 85 | 65 |
| Southern Virginia Higher Ed Center | 123 | 112 | 79 |
| Southside Virginia CC | 312 | 301 | 226 |
| Southwest Virginia CC | 27 | 25 | 11 |
| Thomas Nelson CC | 256 | 241 | 127 |
| Tidewater CC | 166 | 121 | 63 |
| Virginia Highlands CC | 64 | 43 | 16 |
| Virginia Western CC | 274 | 255 | 193 |
| Wytheville CC | 100 | 98 | 89 |
| All | 3,760 | 3,457 | 2,518 |

Student Demographics

Overall, the majority of students tend to be male adults with an average age of 35 years

The Workforce Credential Grant program tends to serve a nontraditional, older adult student. The average age of the student is 35 years, and 61% of the participants are male. The higher proportion of males occurs because the top training programs (commercial driver's license, welding and highway construction) tend to be maledominated occupations.

Earnings Outcomes

When the General Assembly established the program in 2016, an important component was to align training to high-demand fields where there was an unmet need for workers. As a result, tracking earnings of those completing the program is an important measure. To assess these outcomes, SCHEV matched wages for a six-month cohort (July-December 2016) of 1,630 participants. These individuals were matched through the Virginia Longitudinal Data System with Virginia Employment Commission wage records. SCHEV staff then analyzed earnings pre-training, during program enrollment and post-completion.

The following table provides the distribution of participants in the cohort by occupational field.

Profile of Cohort Used for Assessing Earnings Outcomes

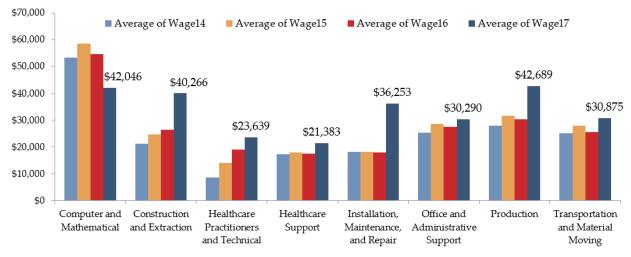
| | Completed Training Program and | Completed Training, Not | No Training Completion, No | No Program Completion, Completed | | | |
|--|--------------------------------------|-------------------------------|----------------------------------|--|-------|--|--|
| Occupational Field | Credential | Credential | Credential | Credential | Total | | |
| Computer and | 45 | 172 | 4 | | 221 | | |
| Mathematical | | | | | | | |
| Construction and | 59 | 20 | 1 | 1 | 81 | | |
| Extraction | | | | | | | |
| Healthcare | 19 | 44 | 5 | | 68 | | |
| Practitioners and | | | | | | | |
| Technical | | | | | | | |
| Healthcare Support | 201 | 123 | 15 | | 339 | | |
| Installation, | 52 | 9 | 2 | | 63 | | |
| Maintenance and | | | | | | | |
| Repair | | | | | | | |
| Office and | 76 | 22 | 2 | | 100 | | |
| Administrative | | | | | | | |
| Support | | | | | | | |
| Production | 169 | 58 | 7 | | 234 | | |
| Transportation and | 434 | 70 | 19 | 1 | 524 | | |
| Material Moving | | | | | | | |
| Grand Total | 1,055 | 518 | 55 | 2 | 1,630 | | |
| Cohort is based on participants enrolled between July 1, 2016 and December 31, 2016. | | | | | | | |

The following includes an analysis of earnings for this cohort overtime.

Earnings Increased in all Occupational Fields with the Exception of Computer and Mathematical

The chart below provides data for up to three years prior to entry into the program by occupational field. Averages for some fields increased significantly, including construction and extraction, installation and maintenance, and production fields. Computer and mathematical fields, in which the primary training is related to IT certifications, decreased. This can occur if individuals are laid off and engage in training to gain marketable skills. Most workers who are laid off tend to return to work with lower wage earnings.

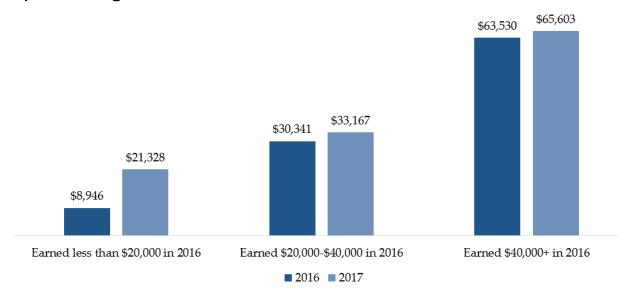
Average Earnings by Year Pre- and Post Training Completion



Individuals Earning Less than \$20,000 Prior to Enrollment Who Attained a Credential Had the Highest Earnings Increase

When reviewing pre- and post-completion data, the group with the largest earnings gain represented individuals with the lowest earnings upon entry who completed training and a credential. The table below shows the pre- and post-earnings by income group for individuals completing a credential.

Average Earnings Increase Pre- and Post-Completion by Income Group for Individuals Who Completed Training and a Credential



Individuals Earning Less than \$20,000 Prior to Enrollment Earned 71% More Upon Completion of Training and 138% More Upon Completion of a Credential

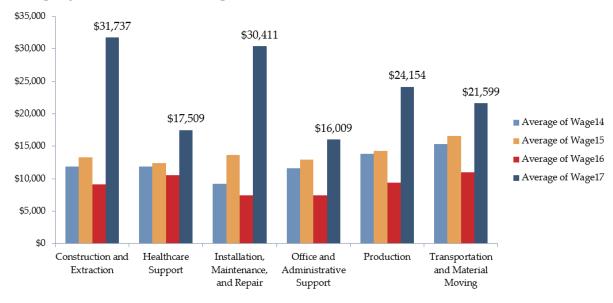
The table below provides average earnings by completion status. It also includes average earning increases from 2016 to 2017 for all Virginians with earnings less than \$20,000. While all Virginians who earned less than \$20,000 in 2016 still increased earnings by 14% in 2017, this increase is significantly lower than for those who completed training, suggesting that the training materially improved individual earnings.

Average Earnings for Individuals Earning Less Than \$20,000 Prior to Enrollment

| | | TA7 = 11 = 1 = = | TAT a white a time | Average | Average | % |
|--------------------------|-----|------------------|--------------------|---------|----------|--------|
| | | Working | Working in | Wage in | Wage in | |
| Completion Status | N | in 2016 | 2017 | 2016 | 2017 | Change |
| Completed Training and | | | | | | |
| Credential | 502 | 502 | 457 | \$8,946 | \$21,328 | 138% |
| Completed Training, No | | | | | | |
| Credential | 207 | 207 | 183 | \$7,772 | \$13,302 | 71% |
| No Program Completion or | | | | | | |
| Credential | 28 | 28 | 24 | \$6,476 | \$9,953 | 54% |
| All Virginians earning | | | | | | |
| <\$20,000 | | 1,707,293 | 1,187,349 | \$7,861 | \$8,993 | 14% |

In addition, individuals earning less than \$20,000 increased their earnings across all occupational field groups as shown in the chart below.

Earnings by Field for Those Earning <\$20,000 in 2016



The following tables provide additional data on the other income groups. While earnings increases were less significant, most groups increased.

Average Earnings for Individuals Earning \$20,000-\$40,000 Prior to Enrollment

| | | | | Average | Average | |
|--------------------------|-----|-----------|------------|----------|----------|----------|
| | | Working | Working in | Wage in | Wage in | % |
| Completion Status | N | in 2016 | 2017 | 2016 | 2017 | Change |
| Completed Training and | | | | | | |
| Credential | 281 | 281 | 276 | \$30,341 | \$33,167 | 9% |
| Completed Training, No | | | | | | |
| Credential | 118 | 118 | 113 | \$29,681 | \$33,070 | 11% |
| No Program Completion or | | | | | | |
| Credential | 17 | 17 | 17 | \$28,915 | \$30,176 | 4% |
| All Virginians earning | | | | | | |
| \$20,000-\$40,000 | | 1,142,831 | 1,077,490 | \$31,207 | \$31,359 | 0% |

Average Earnings for Individuals Earning More than \$40,000 Prior to Enrollment

| Completion Status | N | Working in 2016 | Working in 2017 | Average Wage in 2016 | Average Wage in 2017 | % Change |
|-----------------------------|-----|--------------------|--------------------|----------------------------|----------------------------|-------------|
| Completed Training and | | | | | | |
| Credential | 105 | 105 | 102 | \$63,530 | \$65,603 | 3% |
| Completed Training, No | | | | | | |
| Credential | 93 | 93 | 91 | \$72,410 | \$65,999 | -9% |
| All Virginians earning more | | | | | | |
| than \$40,000 | | 1,458,426 | 1,491,503 | \$96,521 | \$98,100 | 2% |

Additional Observations and Next Steps

Since the inception of the Workforce Credential Grant in 2016, demand for the program has exceeded original funding levels. Each year, the program is placed on hold when funds are no longer available. In 2018, the community colleges implemented strategies to allow the program to run throughout the year. It committed to allocating the funds in four-month increments. In the first four months of the fiscal year, it would allocate 40% of the funding. In the second four months of the year, it would allocate another 40% and in the final four months, it would allocate the remaining 20%. In addition, the community colleges committed to allocating no more than 25% of the funds to any one training program. Despite these efforts, the program continues to be in demand, and community colleges placed the program on a brief hold last fall.

SCHEV staff found that the program serves a large number of individuals in the lowest income group and for those who complete the training, earnings increased significantly. For individuals in the higher income groups, while earnings increased slightly, the program can provide the skills development to attain a higher paying job or allow an individual to remain in his or her position.

As a result of these findings, in fall 2018, SCHEV recommended an increase in funding for the Workforce Credential Grant program of \$4 million. In addition, given the large percent of individuals enrolled with low-income earnings prior to enrollment, SCHEV recommended an additional \$1 million in noncredit, need-based aid to support the financial cost to students.

In the coming year, SCHEV will continue to analyze wage outcomes as newer wage data become available through the Virginia Employment Commission.

Appendix: FY 2018 Training Credential Enrollment, Completions and Costs

| Occupational Field | Credential Type | Enroll | Complete Training | Complete Credential | Average Tuition | Average Cost to Student* | Total State Payments for Training and Credential Completion* | Average State Payments per Credential Attained |
|-----------------------------|---|--------|----------------------|------------------------|--------------------|--------------------------------|--|---|
| Computer and | CompTIA A+ | 146 | 132 | 22 | \$2,059 | \$686 | \$99,954 | \$4,543 |
| Mathematical | CompTIA Network+ | 60 | 56 | 11 | \$1,368 | \$456 | \$29,860 | \$2,715 |
| | CompTIA Server+ | 24 | 22 | 13 | \$ 700 | \$233 | \$8,167 | \$628 |
| | Computer Entry Level (CISCO Networking Technician and Associate, CompTIA IT Fundamentals) Information Systems Security (CompTIA Security, Certified | 17 | 15 | <10 | \$1,299 | \$433 | \$7,361 | |
| | professional and ethical hacker) | 89 | 83 | 32 | \$1,706 | \$569 | \$65,924 | \$2,060 |
| | Project Management Professional (PMP) | 42 | 42 | 22 | \$1,700 | \$431 | \$25,745 | \$1,170 |
| Construction and Extraction | Construction (Project Management, Carpentry, Contractor's License) | 16 | 13 | 10 | \$ 690 | \$230 | \$3,172 | \$317 |
| | Core - Introductory Craft Skills | 79 | 74 | 60 | \$1,019 | \$340 | \$40,778 | \$680 |
| | HVAC (includes license renewal) Heavy Equipment | <10 | <10 | <10 | \$1,275 | \$425 | \$2,125 | |
| | Operations | <10 | <10 | <10 | \$2,748 | \$916 | \$3,664 | |

| Occupational Field | Credential Type | Enroll | Complete Training | Complete Credential | Average Tuition | Average Cost to Student* | Total State Payments for Training and Credential Completion* | Average State Payments per Credential Attained |
|-----------------------|--|--------|----------------------|------------------------|--------------------|--------------------------------|--|---|
| Tielu | , , , , , , , , , , , , , , , , , , , | Lillon | Hammig | Creuentiai | Tutton | Student | Completion | Attaineu |
| | Highway Construction | 277 | 274 | 238 | \$ 826 | \$275 | \$128,825 | \$541 |
| | Plumbing &Electrical (including license renewal) | 18 | 15 | 9 | \$1,014 | \$338 | \$8,426 | \$936 |
| Education, | , | 10 | 13 | 9 | \$1,014 | ф336 | Φ0,420 | φ930 |
| Training and | Teaching License | | | | | | | |
| Library | | 57 | 49 | 49 | \$3,900 | \$1,300 | \$118,300 | \$2,414 |
| Healthcare | Advanced | 37 | 47 | 47 | ψ5,700 | ψ1,500 | ψ110,500 | Ψ2,414 |
| Practitioners and | Cardiovascular Life | | | | | | | |
| Technical | Support | 9 | 9 | <10 | \$ 317 | \$106 | \$1,000 | |
| recrificat | Emergency Medical | , | , | 10 | ψ 017 | ψ100 | ψ1,000 | |
| | Technician | 25 | 14 | <10 | \$1,428 | \$476 | \$3,900 | |
| | Mammography | _ | | | , , , | 7 - | 1-7: | |
| | Certification | <10 | <10 | <10 | \$4,500 | \$1,500 | \$0 | |
| | Pharmacy Technician | 79 | 77 | 24 | \$1,547 | \$516 | \$43,487 | \$1,812 |
| Healthcare | Certified Nurse Aide | | | | | | | |
| Support | (CNA) | 205 | 189 | 109 | \$1,987 | \$662 | \$170,968 | \$1,569 |
| | Massage Therapist | 10 | <10 | <10 | \$4,500 | \$1,500 | \$9,000 | |
| | Medical Assistant | 224 | 205 | 170 | \$3,089 | \$1,030 | \$367,001 | \$2,159 |
| | Medication Aide | 14 | 14 | <10 | \$1,429 | \$476 | \$9,370 | |
| | Phlebotomy | | | | | | | |
| | Technician | 196 | 169 | 114 | \$2,180 | \$727 | \$191,997 | \$1,684 |
| Installation, | Driveline/Hydraulics | | | | | | | |
| Maintenance and | Certification | <10 | <10 | <10 | \$2,802 | \$934 | \$0 | |
| Repair | Electrical and | | | | | | | |
| | electrical systems | 62 | 57 | 54 | \$1,681 | \$560 | \$48,136 | \$891 |
| | Engine Repair | <10 | <10 | <10 | \$ 426 | \$142 | \$1,704 | |

| | | | | | | Average | Total State Payments for Training and | Average State Payments per |
|------------------------------|--|--------|----------|------------|---------|----------|---------------------------------------|-------------------------------|
| Occupational | | | Complete | Complete | Average | Cost to | Credential | Credential |
| Field | Credential Type | Enroll | Training | Credential | Tuition | Student* | Completion* | Attained |
| | Facilities | | | | | | | |
| | Maintenance | <10 | <10 | <10 | \$3,345 | \$1,115 | \$2,230 | |
| | HVAC (includes | | | | | | | |
| | license renewal) | 25 | 16 | 15 | \$1,761 | \$587 | \$13,309 | \$887 |
| | Other (Driveline/Hydraulic s and Workready | | | | | | | |
| | Foundations CORE) | <10 | <10 | <10 | \$1,600 | \$533 | \$3,200 | |
| | Power Industry Fundamentals | 25 | 25 | 25 | \$3,600 | \$1,200 | \$60,000 | \$2,400 |
| | Power Line Worker | 87 | 85 | 79 | \$4,408 | \$1,469 | \$224,500 | \$2,842 |
| Office and Administrative | Billing and Coding Specialist | 80 | 58 | 35 | \$3,581 | \$1,194 | \$91,970 | \$2,628 |
| Support | Customer Services and Sales | <10 | <10 | <10 | \$ 399 | \$133 | \$1,064 | |
| | Medical Administrative | | | | | | | |
| | Assistant | 34 | 33 | 28 | \$1,905 | \$635 | \$37,196 | \$1,328 |
| | Professional Coder | 51 | 50 | <10 | \$1,708 | \$569 | \$24,986 | |
| | SHRM Certified | | | | | | | |
| | Professional | <10 | <10 | <10 | \$2,070 | \$690 | \$690 | |
| Production | Backflow Prevention | 11 | 11 | 11 | \$ 300 | \$100 | \$2,200 | \$200 |
| | Machining | 75 | 59 | 50 | \$1,481 | \$494 | \$39,740 | \$795 |
| | Manufacturing Technician 1 (MT1) | 64 | 63 | 47 | \$2,261 | \$754 | \$80,014 | \$1,702 |
| | Manufacturing entry level (specialist and | 17 | 16 | | \$1,836 | \$612 | \$10,405 | |

| Occupational Field | Credential Type | Enroll | Complete Training | Complete Credential | Average Tuition | Average Cost to Student* | Total State Payments for Training and Credential Completion* | Average State Payments per Credential Attained |
|-----------------------|---------------------------------|--------|----------------------|------------------------|--------------------|--------------------------------|--|---|
| | production technician) | | | | | | • | |
| | Mechatronics (Siemens | | | | | | | |
| | Certifications) | 29 | 26 | 15 | \$3,644 | \$1,215 | \$48,770 | \$3,251 |
| | Six Sigma | 24 | 23 | 11 | \$2,456 | \$819 | \$22,000 | \$2,000 |
| | Welding (flux, gas and general) | 397 | 378 | 298 | \$1,996 | \$672 | \$429,342 | \$1,441 |
| Transportation | Commercial Driver's | | | | | | | |
| and Material | License A | 1,098 | 1,014 | 873 | \$4,345 | \$1,448 | \$2,512,800 | \$2,878 |
| Moving | Logistics Associate | <10 | <10 | <10 | \$1,031 | \$344 | \$3,050 | |
| | Logistics Technician | <10 | <10 | <10 | \$1,444 | \$481 | \$5,250 | |
| | Remote Pilot Airman | | | | | | | |
| | Certification | 39 | 38 | 32 | \$2,169 | \$723 | \$44,250 | \$1,383 |
| All | | 3,760 | 3,457 | 2,518 | \$2,710 | \$904 | \$5,045,829 | \$2,004 |

^{*}Average costs per student are based on the charges of 1/3 of the cost of the program if the student completes training.

Total state payments do not equal the allocation for FY 2018 of \$7.5 million due to how funds are obligated when a student enrolls. Payments are made at the time the training or credential completion are submitted to SCHEV.

| Occupational Field | Credential Type | Enroll | Complete Training | Complete Credential | Avg Tuition | Avg Cost to Student | Total Payments from State | Avg Cost Per Credential Earned to State | Training Completion Rate | Credential Completion Rate |
|-----------------------|--|--------|----------------------|------------------------|----------------|---------------------------|------------------------------------|---|--------------------------------|----------------------------------|
| Computer and | CompTIA A+ | 146 | 132 | 22 | \$2,059 | \$686 | \$99,954 | \$4,543 | 90% | 17% |
| Mathematical | CompTIA Network+ | 60 | 56 | 11 | \$1,368 | \$456 | \$29,860 | \$2,715 | 93% | 20% |
| | CompTIA Server+ Computer Entry Level (CISCO | 24 | 22 | 13 | \$ 700 | \$233 | \$8,167 | \$628 | 92% | 59% |
| | Networking Technician and Associate, CompTIA | | | | | | | | | |
| | IT Fundamentals) Information Systems Security (CompTIA Security, Certified | 17 | 15 | <10 | \$1,299 | \$433 | \$7,361 | | 88% | |
| | professional and ethical hacker) Project Management | 89 | 83 | 32 | \$1,706 | \$569 | \$65,924 | \$2,060 | 93% | 39% |
| Construction | Project Management Professional (PMP) Construction | 42 | 42 | 22 | \$1,293 | \$431 | \$25,745 | \$1,170 | 100% | 52% |
| and Extraction | (Project Management, Carpentry, Contractor's | | | | | | | | | |
| | License) Core - Introductory | 16 | 13 | 10 | \$ 690 | \$230 | \$3,172 | \$317 | 81% | 77% |
| | Craft Skills HVAC (includes | 79 | 74 | 60 | \$1,019 | \$340 | \$40,778 | \$680 | 94% | 81% |
| | license renewal) Heavy Equipment | <10 | <10 | <10 | \$1,275 | \$425 | \$2,125 | | | |
| | Operations Highway | <10 | <10 | <10 | \$2,748 | \$916 | \$3,664 | | | |
| | Construction Plumbing &Electrical (including license | 277 | 274 | 238 | \$ 826 | \$275 | \$128,825 | \$541 | 99% | 87% |
| | renewal) | 18 | 15 | 9 | \$1,014 | \$338 | \$8,426 | \$936 | 83% | 60% |

| Education, Training and Library | Teaching License | | | | | | | | | |
|---------------------------------------|-----------------------|------------|------------|------------|---------|---------|-----------|-----------------|-------|-------|
| | | 57 | 49 | 49 | \$3,900 | \$1,300 | \$118,300 | \$2,414 | 86% | 100% |
| Healthcare | Advanced | | | | | | | | | |
| Practitioners | Cardiovascular Life | | | | | | | | | |
| and Technical | Support | 9 | 9 | <10 | \$ 317 | \$106 | \$1,000 | | 100% | |
| | Emergency Medical | | | | | | | | | |
| | Technician | 25 | 14 | <10 | \$1,428 | \$476 | \$3,900 | | 56% | |
| | Mammography | | | | | | | | | |
| | Certification | <10 | <10 | <10 | \$4,500 | \$1,500 | \$0 | | | |
| | Pharmacy | | | | | | | | | |
| | Technician | 79 | 77 | 24 | \$1,547 | \$516 | \$43,487 | \$1,812 | 97% | 31% |
| Healthcare | Certified Nurse Aide | | | | | | | | | |
| Support | (CNA) | 205 | 189 | 109 | \$1,987 | \$662 | \$170,968 | \$1,569 | 92% | 58% |
| | Massage Therapist | 10 | <10 | <10 | \$4,500 | \$1,500 | \$9,000 | | | |
| | Medical Assistant | 224 | 205 | 170 | \$3,089 | \$1,030 | \$367,001 | \$2,159 | 92% | 83% |
| | Medication Aide | 14 | 14 | <10 | \$1,429 | \$476 | \$9,370 | + , | 100% | |
| | Phlebotomy | | | 1.0 | Ψ1,120 | ψσ | φο,σ. σ | | 10070 | |
| | Technician | 196 | 169 | 114 | \$2,180 | \$727 | \$191,997 | \$1,684 | 86% | 67% |
| Installation, | Driveline/Hydraulics | 100 | 100 | | Ψ2,100 | Ψ, Σ, | Ψ101,007 | Ψ1,001 | 0070 | 01 70 |
| Maintenance | Certification | <10 | <10 | <10 | \$2,802 | \$934 | \$0 | | | |
| and Repair | Electrical and | 1.0 | 1.0 | 1.0 | ΨΞ,ΟΟΞ | Ψοσ. | Ψ | | | |
| and respon | electrical systems | 62 | 57 | 54 | \$1,681 | \$560 | \$48,136 | \$891 | 92% | 95% |
| | Engine Repair | <10 | <10 | <10 | \$ 426 | \$142 | \$1,704 | Ψ001 | 0270 | 3370 |
| | Facilities | <10 | ~10 | ~10 | Ψ 420 | ΨΙΤΖ | Ψ1,704 | | | |
| | Maintenance | <10 | <10 | <10 | \$3,345 | \$1,115 | \$2,230 | | | |
| | HVAC (includes | ~10 | 110 | 110 | φο,ο-ιο | Ψι,ιιο | Ψ2,200 | | | |
| | license renewal) | 25 | 16 | 15 | \$1,761 | \$587 | \$13,309 | \$887 | 64% | 94% |
| | Other | 20 | 10 | 10 | Ψ1,701 | φοσι | Ψ10,000 | φοσι | 0470 | 3470 |
| | (Driveline/Hydraulics | | | | | | | | | |
| | and Workready | | | | | | | | | |
| | Foundations CORE) | <10 | <10 | <10 | \$1,600 | \$533 | \$3,200 | | | |
| | Power Industry | ~10 | 110 | 110 | Ψ1,000 | φοσο | ψ0,200 | | | |
| | Fundamentals | 25 | 25 | 25 | \$3,600 | \$1,200 | \$60,000 | \$2,400 | 100% | 100% |
| | Power Line Worker | 87 | 85 | 79 | \$4,408 | \$1,469 | \$224,500 | \$2,842 | 98% | 93% |
| | Billing and Coding | 01 | 05 | 13 | φ4,400 | φ1,409 | ΨΖΖ4,300 | Ψ ∠ ,04∠ | 30 /0 | 30/0 |
| | Specialist | 80 | 58 | 35 | \$3,581 | \$1,194 | \$91,970 | \$2,628 | 73% | 60% |
| I | Opedialist | 00 | 50 | 33 | φυ,υσι | ψ1,134 | ψυ1,υ10 | ΨΖ,υΖυ | 13/0 | 00 /0 |

| Office and | Customer Services and Sales Medical | <10 | <10 | <10 | \$ 399 | \$133 | \$1,064 | | | |
|----------------|---|----------------|-------|-------|--------------------|----------------|------------|--|-------|--------|
| Administrative | Administrative Assistant | 34 | 33 | 28 | \$1,905 | \$635 | \$37,196 | \$1,328 | 97% | 85% |
| Support | Professional Coder | 5 1 | 50 | <10 | \$1,708 | \$569 | \$24,986 | Ψ1,320 | 98% | 00 /0 |
| | SHRM Certified | 31 | 30 | <10 | \$1,700 | φουσ | Ψ24,900 | | 90 /6 | |
| | Professional | <10 | <10 | <10 | \$2,070 | \$690 | \$690 | | | |
| Production | Backflow Prevention | 11 | 11 | 11 | \$ 300 | \$100 | \$2,200 | \$200 | 100% | 100% |
| | Machining | 75 | 59 | 50 | \$1,481 | \$494 | \$39,740 | \$795 | 79% | 85% |
| | Manufacturing | 73 | 33 | 30 | Ψ1,401 | Ψ+3+ | Ψ53,740 | Ψ195 | 1370 | 0070 |
| | Technician 1 (MT1) | 64 | 63 | 47 | \$2,261 | \$754 | \$80,014 | \$1,702 | 98% | 75% |
| | Manufacturing entry | 0. | | | Ψ=,== . | Ψ. σ. | 400,011 | Ψ.,. σ= | 0070 | . 0,70 |
| | level (specialist and | | | | | | | | | |
| | production | | | | | | | | | |
| | technician) | 17 | 16 | | \$1,836 | \$612 | \$10,405 | | 94% | |
| | Mechatronics | | | | | | | | | |
| | (Siemens | | | | | | • | | | |
| | Certifications) | 29 | 26 | 15 | \$3,644 | \$1,215 | \$48,770 | \$3,251 | 90% | 58% |
| | Six Sigma | 24 | 23 | 11 | \$2,456 | \$819 | \$22,000 | \$2,000 | 96% | 48% |
| | Welding (flux, gas | | | | | | | | | |
| | and general) | 397 | 378 | 298 | \$1,996 | \$672 | \$429,342 | \$1,441 | 95% | 79% |
| Transportation | Commercial Driver's | | | | * • • • • • | 0.1.1.0 | \$2,512,80 | * • • • • • • • • • • • • • • • • • • • | 2221 | |
| and Material | License A | 1,098 | 1,014 | 873 | \$4,345 | \$1,448 | 0 | \$2,878 | 92% | 86% |
| Moving | Logistics Associate | <10 | <10 | <10 | \$1,031 | \$344 | \$3,050 | | | |
| | Logistics Technician | <10 | <10 | <10 | \$1,444 | \$481 | \$5,250 | | | |
| | Remote Pilot Airman | | | | | | | | | |
| | Certification | 39 | 38 | 32 | \$2,169 | \$723 | \$44,250 | \$1,383 | 97% | 84% |
| All | | | | | A | | \$5,045,82 | . | | |
| | | 3,760 | 3,457 | 2,518 | \$2,710 | \$904 | 9 | \$2,004 | 92% | 73% |