Private Postsecondary Education (PPE) School Closure Process

Sandra Freeman, Director Private Postsecondary Education



Presentation Overview

- 1. National Statistics
- 2. Types of Closures
- 3. Closures in Virginia
- 4. PPE Duties
- 5. Challenges of Abrupt Closures
- 6. Summary



School Closures Nationally



Between 2004 and 2020, almost **12,000 campuses** of institutions of higher education shut their doors to students (IPED, 2020) affecting around **500,000 students**, mostly working adults, low-income students, and students of color.



Source: Chronicle of Higher Education

Types of Closures

Abrupt

Meaning students have little warning of the closure and no teach-out arrangements for continuing their postsecondary education.

Examples in Virginia include Stratford University (2022), Argosy (2019), and ITT Tech (2016).

Orderly

Provide at least three months' notice before closure, include a teach-out plan and a plan for retaining transcripts and other student records.

Regulatory Definition

"Teach-out agreement" is defined in Virginia Regulation "as the process whereby a closed or closing school undertakes to fulfill its educational and contractual obligations to currently enrolled students."

Categories of Postsecondary Schools in Virginia

Non-Degree/Vocational

Offering certificates or diplomas

Degree-Granting

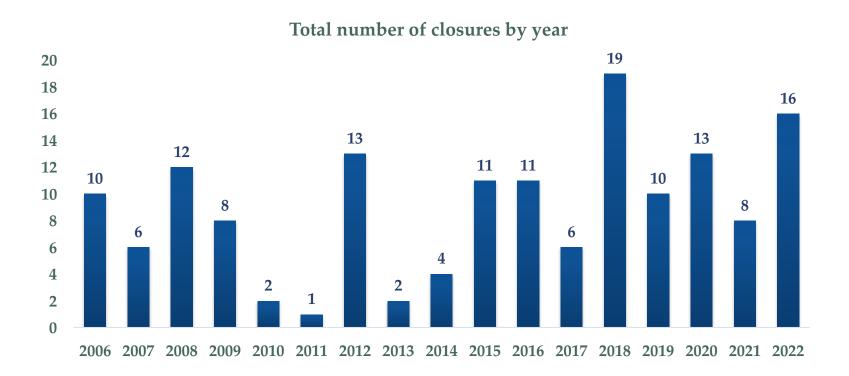
Offering associate degrees or above



Exempt/No Longer Required to Certify

Examples: Hampton University, University of Richmond, and the now defunct Stratford University

School Closures in Virginia



Reasons for School Closures

- Low enrollment
- Financial stress
- Compliance concerns
- Loss of authority to disburse Title IV funds
- Loss of accreditation
- Revocation by SCHEV
- Proprietor retired/deceased

What is SCHEV's role when a school closes?

Legal Requirements

According to the Code of Virginia, Council shall:

- Approve teach out plans prior to implementation
- Ensure the preservation of academic records for all students
- Process refunds to students if applicable

Reduce Adverse Impact on Students

- Confirm status of currently enrolled students and teach-out options
- Ask closing school to teach out advanced-stage students
- Facilitate transfer of students' records to Library of Virginia
- Provide free copies of transcripts
- Host transfer fairs
- Grant residency requirement waiver

Handle Closure Notifications

- Communicate with interested parties if closure affects a large number of students.
 - Students and parents
 - Governor and Secretary of Education
 - Licensure or accrediting agencies
 - Media
- Use <u>PPE website</u> to provide ongoing developments
- Secure and prepare transfer of records to Library of Virginia

Process Student Refunds

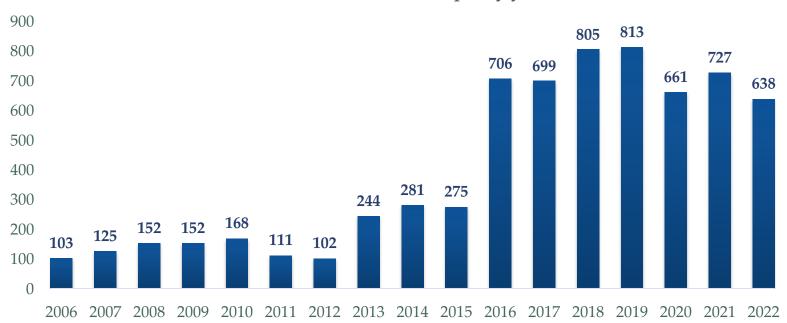
- If the school has a <u>Surety Instrument</u>
 - Staff cashes surety instruments
 - Schools are required to have sureties for the first five years of certification
- Student Tuition Guaranty Fund (STGF)
 - In cases where the school does not have a surety instrument
 - The purpose of the funds is to reimburse tuition due to students when a certified school ceases to operate. This is a limited amount of money. Balance is \$203,778.20 (as of 12/31/2022).
- By law, funds from these sources can only be used to provide students with refunds of unearned tuition.

Access Students' Records

- PPE processes transcript requests for all records stored at the Library of Virginia.
 - Transcript request fee = \$10
- Requests generally come from:
 - Students (Continuing education or applying for licensure)
 - Third-party verification companies (Employment)

Processed Transcript Requests





What can go wrong with an abrupt closure?

Abrupt Closures are Chaotic

- PPE, accrediting agencies, and licensing boards scramble to find suitable options for students in a limited amount of time.
- Some students, especially those enrolled in programs leading to licensure, can be left with no viable options to move forward.
- They are time-consuming and costly for PPE.

Example 1 - Argosy University

In 2019, Argosy (out of state institution) students in Northern Virginia found their campus closed unexpectedly in the middle of the semester.

- Nearly 500 students were enrolled at Argosy's Northern Virginia campus at the time of closure.
- Though PPE offered all affected students a free copy of their transcript, many students had incomplete records and no means to correct erroneous records.
- SCHEV does not receive copies of diplomas or records of student internship/practicum hours.

Example 1 - Argosy University

Argosy's closure was particularly problematic for students pursuing graduate degrees in Counseling and Psychology.

- While PPE helped identify student transfer possibilities, there
 were no options for a large group of students requiring
 professional licensure at the conclusion of their programs.
- The closure impacted not just degree attainment, but professional licensure.

Example 2 – Stratford University

In 2022, Stratford University gave 900 students (many of them in nursing programs) less than 3 weeks notice that it was closing its Virginia campuses.

 Though under §23.1-219(D) of the Code of Virginia Stratford was exempt from SCHEV oversight, PPE stepped in to help students.

Example 2 – Stratford University

PPE worked with administrators to identify 8 Virginia institutions that were able to accept transfer students from Stratford.

- Several institutions held Q&A sessions for potential transfers, offered grants, or waived application fees.
- However, for varying reasons, some of these schools indicated they are limited in the nursing credits they can accept in transfer.

Problems with Nursing Transfers

- Virginia Board of Nursing requires nursing schools to maintain a
 National Council Licensure Examination (NCLEX) pass rate of
 80% for first-time test takers.
- A school's NCLEX pass rate may be adversely affected by transfer students who might not have the quality of academic training provided by the receiving school.
- Institutions must maintain the integrity of their academic programs
- There are limited options for advanced-stage students.

Challenges of All Closures

Loss of Time

Financial Loss

Loss of a Dream

Summary

- National trends
- Increased number of closures & transcript requests
- Reasons for school closures
- SCHEV's responsibility to certified institutions
- Challenges of managing abrupt closures

Looking Forward

Continuous Improvement

- Strengthen financial monitoring standards
- Improve initial approval process

Recommendation

 Clarify language in the Code of Virginia related to surety guaranty instruments to better protect students who fall victim to school closure.

PPE Team

Richard Cole Compliance Specialist

Sandra Freeman

Director

Kathleen Kincheloe Certification Specialist Monica Lewis-Mason

Fiscal Specialist

Angela Menjivar

Certification Specialist

Sylvia Rosa-Casanova

Snr. Associate

Stephanie Shelton

Administrative Asst.

Art Wells Compliance Investigator